



**UNIVERSITY OF
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Faculty of Graduate Studies Appeals Procedures for Decisions Regarding a Graduate Thesis Examination or Candidacy Component

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<p>Approval Authority Faculty of Graduate Studies</p>	
<p>Implementation Authority Faculty of Graduate Studies</p>	
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Principles and Definitions

- 1.1 The Faculty of Graduate Studies appeal process is:
 - a) confidential,
 - b) provides procedural fairness,
 - c) strives for consistency in terms of its decisions,
 - d) administratively efficient, and
 - e) contributes to a fair and just University.
- 1.2 A Graduate Student wanting to appeal a decision regarding an Academic Assessment must use these procedures.
- 1.3 The term “Academic Assessment” means the determination of a Graduate Student’s achievement in a Thesis Examination or a Candidacy Component.
- 1.4 The term “Appellant” means a Graduate Student who appeals an Academic Assessment.
- 1.5 The term “Business Days” means days that the University is open for business, excluding weekends and holiday closures.
- 1.6 The term “Candidacy Component” refers to the thesis proposal or field of study examination as described in the Graduate Regulations section of the Academic Calendar.
- 1.7 The term “Dean” refers to the Dean of the Faculty of Graduate Studies or their delegate.

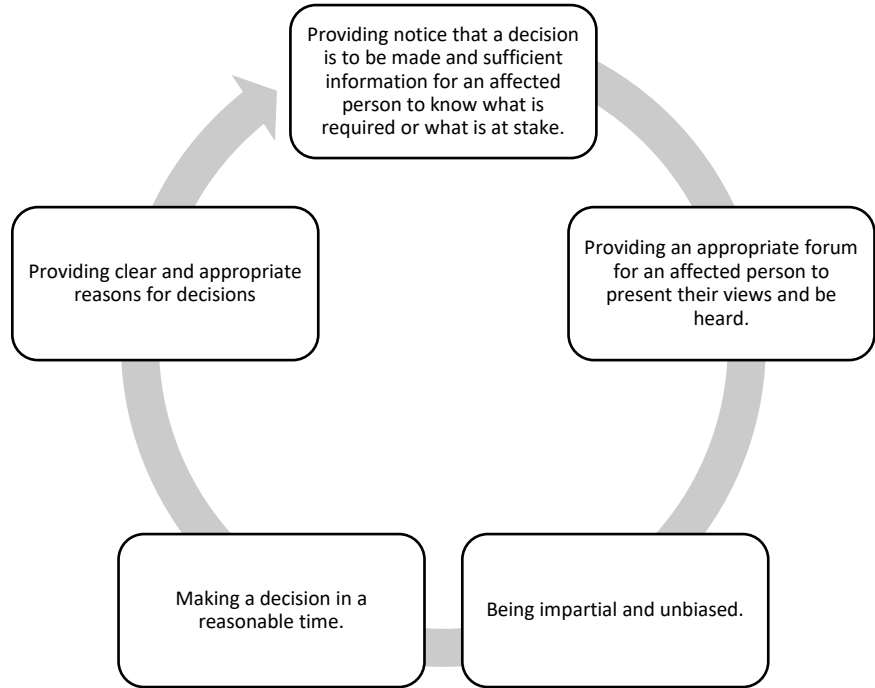


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- 1.8** The term “Faculty Appeals Committee” means the Faculty of Graduate Studies Appeals Committee having the power and authorities set out in this procedure.
- 1.9** The term “Graduate Student” means a student registered with the Faculty of Graduate Studies at the University.
- 1.10** The term “Reasonable Apprehension of Bias” generally means that a reasonable and informed person, viewing the matter realistically and practically, would think that it is more likely than not that a decision maker was biased in respect of the decision under appeal.
- 1.11** The term “Respondent” means a person who responds to the appeal. The Respondent will usually be the Dean or delegate of the Dean.
- 1.12** The term “Student Academic Misconduct” means plagiarism, cheating or other academic misconduct as defined in the [Student Academic Misconduct Policy](#).
- 1.13** The term “Student Non-Academic Misconduct” means conduct that is prohibited as outlined in [Appendix 1: Prohibited Conduct](#) of the [Student Non-Academic Misconduct Policy](#).
- 1.14** The term “Thesis Examination” refers to a thesis examination as described in the Graduate Regulations section of the Academic Calendar.
- 1.15** The term “University” means the University of Calgary.



**Procedural Fairness:
Necessary for Decisions**



**Appellant
Responsibilities and
Grounds of Appeal**

- 3.1** A Graduate Student may appeal an Academic Assessment on only the following grounds:
 - a) that a procedural irregularity occurred in the conduct of the Academic Assessment; or
 - b) that there was a reasonable apprehension of bias on the part of the person(s) who made the Academic Assessment decision.

- 3.2** The following are not recognized as grounds for appeal by the Faculty Appeals Committee, and will result in an appeal being rejected:
 - a) ignorance of University or Faculty of Graduate Studies policies, regulations, procedures, or the contents of a course outline,
 - b) mere dissatisfaction or disagreement with the outcome of an Academic Assessment, or
 - c) extenuating circumstances.

- 3.3** Appellants may ask for only one of the following outcomes in their appeal:
 - a) another opportunity to complete the Academic Assessment; or



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b) that the Academic Assessment decision be returned to the Dean or decision maker, as appropriate, for other resolution which must be in accordance with applicable University and Faculty policies, regulations and procedures.

3.4 An Appellant is responsible to satisfy the Faculty Appeals Committee that the Appellant's evidence or position is more likely than not to have occurred or to be accurate. This is referred to as the balance of probabilities standard of proof.

Submitting an Appeal

4.1 Graduate Students must submit an appeal to the Dean on or before 11:59 PM (MT) on the tenth (10th) Business Day following the date of the Academic Assessment decision that the Graduate Student wants to appeal. The Dean, in their absolute discretion, may extend this deadline. A request for an extension must be made in advance of the deadline or it will not be considered.

4.2 Each appeal to the Dean must be submitted in writing to gradappeals@ucalgary.ca and must include:

- a) the Appellant's student ID number, current address and telephone contact number(s),
- b) the Academic Assessment decision being appealed,
- c) a list of and explanation for any ground(s) of appeal,
- d) the outcome sought by the Appellant,
- e) copies of all documentation relevant to the appeal, including any correspondence regarding the decision being appealed,
- f) copies of any additional supporting evidence, and
- g) whether the Appellant is requesting an accommodation or any special consideration regarding their participation in an appeal hearing, should the appeal proceed to a hearing by the Faculty Appeals Committee.

Receipt of the Appeal

5.1 The Dean may refer an appeal directly to the Faculty Appeals Committee, or may seek to resolve the appeal to the Appellant's satisfaction. If the Dean is unable to resolve an appeal to the Appellant's satisfaction, the Dean will forward the appeal to a Chair of the Faculty Appeals Committee. In either case, the Dean will acknowledge receipt of the Appellant's appeal within two (2) Business Days of receipt of the appeal, and, if necessary, forward the appeal to a Chair of the Faculty Appeals Committee within ten (10) Business Days of receipt of the appeal.

5.2 Within ten (10) Business Days of receipt of an appeal from the Dean, the Chair of the Faculty Appeals Committee will issue correspondence to the Appellant and the Respondent that indicates whether:

- a) the appeal is denied, or
- b) the appeal is proceeding to a hearing before the Faculty Appeals Committee.



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- 5.3** If the Chair determines that the appeal is proceeding to a hearing before the Faculty Appeals Committee, the correspondence contemplated in Section 5.2 will include:
- a) the hearing date, location and time;
 - b) the names of the Faculty Appeals Committee members that will hear and decide the appeal; and
 - c) whether or not any requested accommodation or special consideration has been granted.

The Chair will also request a response to the Appeal from the Respondent, to be submitted within five (5) Business Days of the date of the correspondence contemplated in Section 5.2.

- 5.4** The Chair of the Faculty Appeals Committee will conduct an appeal process in the manner they consider fair and reasonable. Any procedural requests will likely result in an extension of the hearing process and the rescheduling of the appeal hearing.

Prior to a Hearing

- 6.1** An Appellant and a Respondent will be given at least five (5) Business Days advance notice of the time and place of the hearing. In order to ensure timely resolution of appeals, Appellants and Respondents are expected to make the necessary scheduling arrangements to participate in the hearing. The Chair will grant amendments to the hearing dates only if a written request is made and only if there are exceptional circumstances that necessitate an amendment.
- 6.2** If necessary, an Appellant or Respondent may be offered the opportunity to attend a hearing over teleconference, videoconference or other electronic means.
- 6.3** Both the Appellant and the Respondent have the right to have a person of their choice appear with them at the hearing to support them. Unless otherwise decided by the Chair, persons attending in a support role are not allowed to present evidence or to ask questions or address either the Respondent or the Faculty Appeals Committee during the hearing.
- 6.4** Both the Appellant and the Respondent have the right to challenge the membership of the Faculty Appeals Committee. Challenges may only be made where it is claimed that a Faculty Appeals Committee member has a conflict of interest that may prevent a fair decision being made. A challenge must be made in writing to the Chair of the Faculty Appeals Committee, and must include evidence supporting the challenge. A challenge will be decided by the Chair, unless the Chair is the subject of the challenge, in which case the remaining panel members will decide the challenge. If the challenge is successful, the Chair will provide the names of the new Committee member to the Appellant and the Respondent and adjust the hearing timeline as needed. Any challenge made under this section will



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likely result in an extension of the hearing process and the rescheduling of the appeal hearing.

6.5 Both the Appellant and Respondent will receive copies of all submissions, documents and evidence relating to the decision being appealed no later than five (5) Business Days before the hearing.

Hearing Process

7.1 The Chair of the Faculty Appeals Committee will conduct a hearing in the manner that they consider fair and reasonable.

7.2 Generally, at the commencement of a hearing, the Chair of the Faculty Appeals Committee will:

- a) introduce everyone participating in the hearing, provide an overview of the process, confirm that there are no conflict of interest matters, and summarize the appeal, the issues to be decided and the outcome sought;
- b) invite the Appellant to present their appeal;
- c) invite the Respondent to provide the Committee with a response to the appeal;
- d) invite the Appellant and Respondent to ask questions of each other, and invite members of the Faculty Appeals Committee to ask questions of both, with all questions being directed through the Chair;
- e) provide the Respondent with an opportunity to make any final comments; and,
- f) provide the Appellant with an opportunity to make any final comments.

7.3 After the hearing, the Faculty Appeals Committee will meet *in camera* to consider the evidence and make a decision. Legal Counsel to the Faculty Appeals Committee, if any, and any support personnel for the Faculty Appeals Committee may attend deliberations.

7.4 If the Appellant or Respondent do not attend the hearing, the Faculty Appeals Committee may proceed with the hearing in the absence of the Appellant or Respondent and may accept the written documentation submitted by the non-attending party in lieu of oral submissions made in person.

The Faculty Appeals Committee Decision

8.1 All members of the Faculty Appeals Committee hearing an appeal will vote. The final decision will be carried by a majority vote.

8.2 Decisions of the Faculty Appeals Committee will be based solely on information, documentation and evidence that has been submitted to the Committee from the Appellant and the Respondent or that has been provided in advance of, or at, the hearing to the Appellant and Respondent by the Faculty Appeals Committee.

8.3 The Faculty Appeals Committee decision will normally include a brief description of the history of the appeal, a summary of the evidence, the reasons for the decision



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and the resulting outcome. The decision letter will also inform the Appellant that they may have a further right of appeal for Academic Assessment decisions under the [Student Misconduct and Academic Appeals Policy](#).

- 8.4** The Chair of the Faculty Appeals Committee will normally distribute the decision, using UCalgary email addresses, to the following within ten (10) Business Days of the end of the hearing to:
- the Appellant,
 - the Respondent,
 - if appropriate, the Graduate Program Director, and
 - if appropriate, the Registrar.
- 8.5** The outcome of the Faculty Appeals Committee decision may be distributed to such other individuals as the Faculty Appeals Panel has decided are appropriate or necessary.

**Confidentiality and
Recording of Information**

- 9.1** All written and oral information regarding an appeal is confidential.
- 9.2** A hearing will not be open to the public.
- 9.3** All appeal records will be retained for twelve (12) years.

**Jurisdiction of the Dean,
the Chair of the Faculty
Appeals Committee, and
the Faculty Appeals
Committee**

- 10.1** The Dean has the jurisdiction to resolve an appeal made under these procedures to an Appellant's satisfaction in any circumstance, including without referring an appeal to the Chair of the Faculty Appeals Committee.
- 10.2** In addition to participating in the decision-making process for appeals made under these procedures, the Chair of the Faculty Appeals Committee also has the jurisdiction to deny an appeal or to determine that a hearing is necessary and the process for that hearing, including whether any request for accommodation or special consideration is granted.
- 10.3** The Chair may only deny an appeal where:
- the appeal was not submitted before the deadline;
 - the decision being appealed is not identified;
 - the appeal does not contain the information required by these procedures;
 - the decision being appealed does not fall within the jurisdiction of the Faculty Appeals Committee;
 - the appeal is made by a person who is not a Graduate Student, or the legal counsel of a Graduate Student; or
 - the Appellant does not raise any grounds or request a specific outcome, or raises grounds or outcomes other than those permitted by these procedures;
- or



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g) the grounds of appeal are clearly without merit.

10.4 A decision made by the Chair in accordance with this procedure is final and not appealable at the University.

10.5 The Faculty Appeals Committee has the jurisdiction to hear and decide appeals of Academic Assessments.

10.6 The Faculty Appeals Committee does not have jurisdiction to hear appeals regarding decisions related to:

- a) Student Academic Misconduct;
- b) Student Non-academic Misconduct;
- c) Academic Progression Matters;
- d) decisions made under the Student Accommodation Policy; or
- e) extenuating circumstances.

10.7 The Faculty Appeals Committee has the authority to:

- a) deny an appeal;
- b) uphold an appeal and grant the Appellant another opportunity to complete the Academic Assessment; or
- c) uphold the appeal and return the matter to the Dean for resolution in accordance with applicable University and Faculty policies, regulations and procedures.

**Composition of the
Faculty Appeals
Committee**

11.1 Membership of the Faculty Appeals Committee will be appointed as follows:

- a) six (6) Faculty of Graduate Studies academic staff members (academic staff who hold supervisory privileges) will be appointed by the Faculty of Graduate Studies Council; and
- b) three (3) full-time Graduate Students who are in good academic and conduct standing will be appointed by the Graduate Students' Association.

11.2 Faculty Appeal Committee panels will be formed as follows:

- a) one academic staff member as Chair;
- b) one academic staff member; and
- c) one Graduate Student.

11.3 Quorum of the Faculty Appeals Committee will be three (3) members appointed pursuant to this procedure.

11.4 Except where a member has a change in status, members of the Faculty Appeals Committee will serve in their roles for staggered terms of three (3) years, except in the case of Graduate Student members who will serve in their roles for two (2) years. Terms are renewable.



Timelines

Appeal Step	Timeline
Graduate Student submits appeal to the Dean	Within 10 Business Days from the date of the decision being appealed
Dean will acknowledge receipt of the appeal	Within 2 Business Days of receipt of the appeal
Dean will resolve the appeal or forward to the Faculty Appeals Committee Chair	Within 10 Business Days of receipt of the appeal
Chair will determine whether the appeal is denied or whether the appeal will proceed to a hearing. If appeal is proceeding to a hearing, Chair will ask the Respondent to provide a response to the appeal.	Within 10 Business Days of the date of receipt of the appeal from the Dean Respondent documentation must be submitted within 5 Business Days of the decision that the appeal is proceeding to a hearing
Circulation of all submissions, documentation and evidence that will be used by the Faculty Appeals Committee in making its decision to the Appellant, Respondent, and to the Faculty Appeals Committee	No later than 5 Business Days before the hearing
Faculty Appeals Committee decision	Normally within 10 business Days after the hearing
Appeal to University Appeals Committee	Where appropriate, within 10 Business Days of the date of the written Faculty Appeals Committee decision